

BENEDICK LLANDA

Senior Technical Product Manager & Systems Engineer

Seattle, WA | llb.llc.2019@gmail.com | 757.789.9789

Professional Summary

Highly execution-oriented Technical Product Manager and Systems Engineer with a unique blend of enterprise-scale delivery and hands-on AI product development. Proven track record managing \$5M+ platform releases, optimizing complex technical workflows, and translating ambiguous business needs into clear, technical product requirements. Combines the operational discipline of scaling systems for millions of users with the agility of an independent AI developer building with Python and LLMs. Seeking to leverage deep technical execution and a data-informed mindset to accelerate the growth of the Ascend platform at Impiricus.

Core Competencies

- **Product Management:** Roadmap Planning, Backlog Prioritization, Product Documentation, User Stories, UAT & Rollout Readiness.
- **Technical & Data Skills:** Python, AI Architecture Integration, Workflow Automation, Systems Engineering, Data-Informed Metrics.
- **Cross-Functional Execution:** Engineering, UX/Design, Commercial Teams, Customer Success, Executive Stakeholder Alignment.

Professional Experience

Independent AI Developer / Technical Founder

Future's Apex Consulting / Atelier Bianchi | *Self-employed* | Oct 2024 – Present

- **Roadmap Planning & Execution:** Founded an independent AI incubation practice, translating complex market opportunities into technical requirements, user stories, and end-to-end prototype delivery.
- **AI Product Infrastructure:** Designed core platform workflows and data logic for *Aipto.io*, building the foundational architecture for registering and verifying AI intellectual property using semantic detection.

- **Technical Product Delivery:** Engineered a real-time audio translation desktop application using Python and OpenAI Whisper; conducted data-informed testing to minimize processing latency.
- **UX & Platform Design:** Partnered with modern design principles to ship *Velaris*, a luxury digital HMI automotive dashboard utilizing pure HTML/CSS/JS and dynamic SVG elements.
- **High-Velocity Prototyping:** Developed *Tic, Tac, Tussle!*, a hybrid mobile gaming concept, establishing a full visual design system and deploying a functional MVP via Claude Artifacts.

AT&T

Total Tenure: 8 yrs 1 mo | Dallas, TX

Senior Product Marketing Manager | May 2021 – Mar 2023

- **Product Roadmap Strategy:** Led the hardware and software strategy for core consumer Wi-Fi platforms, defining requirements and release planning for 3-to-5-year product life cycles.
- **Requirement Translation:** Translated user and business needs into clear technical specifications, user stories, and feature backlogs, directing multiple vendor engineering teams within Agile/SAFe environments.
- **Financial & Data Management:** Managed a \$5M+ average budget for new product releases and up to \$2M in supplemental software development, justifying capital allocation through pilot program data analysis.
- **Cross-Functional Coordination:** Partnered with supply chain, design, and operations teams to finalize annual vendor contracts, track technical debt, and ensure quality standards across diverse business units.
- **Executive Enablement:** Prepared and delivered bi-monthly data-informed performance updates to executive leadership (Director-VP level) to resolve deployment roadblocks and align commercial strategy.

Senior Program Manager | Apr 2020 – May 2021

- **Platform Workflow Optimization:** Executed firmware upgrades for residential gateways that optimized system workflows, delivering approximately \$79M in operational savings via contact and dispatch reductions.
- **UAT & Rollout Readiness:** Managed rigorous User Acceptance Testing (UAT) cycles, successfully blocking unstable firmware releases to protect customer experience, resulting in \$4.6M in cost avoidance.
- **Agile Governance:** Tracked core platform performance and adoption metrics for 4 major hardware gateways using Agile and SAFe methodologies, surfacing key operational insights to stakeholders.

Program Project Manager | Apr 2017 – Apr 2020

- **Data-Informed Continuous Improvement:** Analyzed and documented process improvements and quality standards regarding customer experience with Wi-Fi software and hardware performance.
- **Backlog Tools Mastery:** Maintained end-to-end transparency of software development cycles within Jira, prioritizing user stories and streamlining cross-functional engineering workflows.
- **Cross-Team Alignment:** Collaborated with Six Sigma teams to track, analyze, and publish key performance indicators, identifying negative usage trends to recommend product enhancements.

Planning Manager | Mar 2015 – Mar 2017

- **Capacity Planning & Analysis:** Developed 2-to-5-year capacity requirements for outside plant feeder networks, analyzing infrastructure data to time the deployment of advanced loop electronics.
- **Technical Documentation:** Authored and approved core fiber facility engineering plans to support the expansion of Ethernet networks, maintaining strict quality standards across all capital undertakings.

Education & Certifications

- **Bachelor of Science in Electrical Engineering & Engineering Management**
Old Dominion University
- **User Experience Design Nanodegree**
Udacity / AT&T T-University
- **Generative AI for Business Professionals**
Coursera / NASBA